



All India Institute of Medical Sciences (AIIMS)

Kalyani, West Bengal 741245

Website: www.aiimskalyani.edu.in

E-Tendering Portal: <https://www.tenderwizard.com/AIIMSKALYANI>

Corrigendum-01

File Ref. 2356 /P-11018/1/22-23(MANPOWER)

Dated: 28.11.2022

E-TENDER DOCUMENT FOR: Selection of Agency for providing manpower on Outsourcing basis

E-Tender No. 2221/P-11018/ 1 / 22-23/Outsourcing Manpower / ET-07

Ref. E-Tender No. mentioned above is here by Corrigendum as per below notification against the Pre-bid representation

	Queries:	Response
01	Is joint venture allowed while participating in this bid?	No
02	Page no.8, point no.11, page no.9, point no. 19, pageno.11, point no. 2 & 3: Why is the document emphasizing specifically on health care, technical, administrative and engineering manpower? Regarding manpower types, will the experience of providing security and housekeeping services be counted? If any agency has profound experience of providing security and housekeeping personnel, but do not have the same in providing health workers, will that be counted?	The experience of agency in providing "manpower in health sector" will be considered. The tender document is exclusive for supply of manpower related to hospital excluding security and housekeeping, as the Institute has already engaged security and housekeeping services through agency.
03	Page no:13 Are PF and ESIC included in the consolidated rates of remuneration as detailed in the tender documents?	Yes
04	Page no:13 Will the consolidated rates of remuneration for the workers be revised later?	If any change is incorporated, the same will be intimated to the agency
05	Page no.16, page no.31, Clause no.24: Is it necessary to depute a single overall supervisor?	Yes. It will be a non-paid post; it is important to have such a single supervisor who can discuss the worker related matters with competent authority of AIIMS Kalyani
06	Page no:13 How much manpower needed?	The present strength of outsourced manpower in 195. The specific number will be mentioned only after awarding the tender; moreover, the same may change on need basis, from time to time.
07	Who will be liable for all the deployed workers at AIIMS Kalyani?	The agency awarded with the tender will be liable for all issues of the deployed workers.

08	Is it possible to relax “2 days” for emergency supply of manpower?	No.
09	When will payment be disbursed to the agency?(CREDIT PERIOD)	The agency should take care to pay their staff/workers deployed at AIIMS Kalyani, within 1 st working day of every month. AIIMS Kalyani shall REIMBURSE the agency, on production of CORRECT DOCUMENTS, at the earliest.
10	How to clarify “REPUTED” private organization?	Depends upon merit list.
11	How will attendance be ensured?	Face recognition/AEBAS or any other Technical tools as decided by the Competent Authority.
12	Will medium category of MSME be exempted from EMD?	As per applicable rules
13	Will new company get chance?	As per rules
16	Is PBG needed?	Yes.
17	What will be the projected need of manpower within the next 6 months?	The awardee should have sufficient database of manpower so that they will be able to deploy within stipulated date of receiving manpower requisition from the Institute.
18	Are any other bonus and/or gratuity included in the consolidated pay?	No
19	Can the agency delay payment to the workers in the 1 st month?	No.
20	Will the service charge be given separately for each type of workers?	No.
21	Is there any breakage available for the prescribed rate of various categories of workers?	The consolidated wage encompasses all the statutory dues as per the applicable rules.
22	Will AIIMS Kalyani bear any bonus etc. in the wage?	No, however the Institute will follow the directive of Govt. as amended from time to time.
23	Category wise number of staff may be given by AIIMS Kalyani, so that agency may calculate the revenue	The awardee should have sufficient database of manpower so that they will be able to deploy within stipulated date of receiving manpower requisition from the Institute.
24	Do the agency need to pay professional tax?	If it is applicable
25	Page no. 52, point no. 1: If any agency has served to multiple hospitals, can their bed strength be added to fit in to 960 bed criteria?	No
26	Can 960 bed criteria be relaxed?	No.
27	Page no. 56, point no. 7: What is the need of presentation?	To assess the professional attitude, the mission and vision, profile of the company etc., the presentation is mandatory
28	Manual submission of document: date to be extended	Ok, till Extended date.
29	Page no. 56: What will be the process for presentation?	Power Point presentation (offline / online, as decided by competent Authority).

30	Page no. 55, point no. 5: Is running contract mandatory?	Yes; in this particular point of QCBS criteria, only RUNNING CONTRACTS will be considered.
31	Page no. 47: Is uniform to be provided by the agency?	No
32	Is labour license mandatory?	Yes. Moreover, after getting award of tender, the agency has to apply separately labour licence.
33	Is tripartite agreement allowed?	No.
34	Page no. 11: Clarification about service charges: is there any minimum margin limit to quote for the service?	Yes. Bidders may go through the bid documents in details. All the matters have been detailed mentioned in the bid documents.
35	Page no.7;point no.9: The tendering firm should have been registered for minimum of 5 years as on 31 st March, 2022 with APPROPRIATE AUTHORITY for carrying manpower services. : Who is the appropriate authority? What kind of registration certificate / License is needed?	CLC
36	Page no. 12: Is central labour license mandatory or else state license is also applicable?	Central
37	Page no. 15: Is reliever needed, when the employee will take leave?	Yes
38	Page no. 29: Is minimum revision wage applicable? In case of revision, will it be reimbursed?	Whenever AIIMS, Kalyani will revise the pay, it will take reimbursed.
39	If any company do not have separate license or certificate for deploying manpower in health care or similar services, can they still qualify to bid?	No
40	Will the bidder get reimbursement on GST if GST rate is Changed?	As per applicable rules & as amendment time to time
41	Is there any provision of essential sector skill test for CANDIDATES, before these appointments?	As may be deem fit by the Agency.
42	Page no. 47: Service charges for uniform: is it excluded/ additional except service charges?	“ UNIFORM” means similar and not “dress”
43	General Instruction	Political neutrality staff is to be maintained by the deployed by the agency.

***** Page No. 52, point no. 10; (written as):**

- A. Final evaluation will be on the basis of highest marks obtained after summing up evaluated technical score and evaluated financial score.
- B. The bidder obtaining highest marks in final evaluation will be eligible for the award of the work.
- C. In case of tie in the highest evaluated score among the bidders, the bidder having lowest total financial implications will be awarded the work.

To be Read as:

- A. Final evaluation will be on the basis of highest marks obtained after summing up evaluated technical score and evaluated financial score.**
- B. The bidder obtaining highest marks in final evaluation will be eligible for the award of the work.**
- C. The Lowest Bidder (L-1) shall be determined on the basis of service charges Quoted by the bidders. The service charge should be more than 2.08% (TDS-IT @2%, Health & Education Cess @ 4 % cess of TDS-IT) of the consolidated Wage and maximum two digits after decimal points is to be taken for evaluation. It should not be mentioned in fraction. If two or more agencies have quoted same percentage of lowest service charge, then the lowest bidder amongst them will be decided based on the highest value of QCBS marks and Minimum service charges. And If two or more agencies have quoted same percentage of lowest service charge and obtained highest value of QCBS total marks, then the lowest bidder amongst them will be decided based on the highest value of QCBS marks (based on Annexure -VII , QCBS criteria sl no- 01+02+03) and Minimum service charges.**

Note: EMD submitted (in case of DD format) in favour of “**All India Institute of Medical Sciences (AIIMS), Kalyani**”, Payable at “**State Bank of India, Kalyani Branch**” (Branch Code: 1082)

All the terms & conditions of Tender remain unchanged.

This Corrigendum issued with approval of Competent Authority

SD/-
Dr. Ajay Chhabra
(Chairperson of Procurement)



अखिल भारतीय आयुर्विज्ञान संस्थान (एम्स) कल्याणी
All India Institute of Medical Sciences (AIIMS) Kalyani
(स्वास्थ्य एवं परिवार कल्याण मंत्रालय, भारत सरकार के तत्वावधान में एक सांविधिकनिकाय)
(A Statutory Body under the Aegis of Ministry of Health and Family Welfare, GOI)
राष्ट्रीय राजमार्ग – 34, बसन्तपुर, सागूना, कल्याणी, ज़िला – नदिया, पश्चिम बंगाल - 741245
NH-34 Connector, Basantapur, Saguna, Kalyani, District Nadia, West Bengal 741245

File ref. no: 2357 /P-11018/1/22-23 (MANPOWER)

Date:28.11.2022

NOTICE

E-Tender Ref. No: 2221/ P-11018/1/22-23 / Outsourcing Manpower/ ET-07

Tender Description: “Selection of Agency for Providing Manpower on Outsourcing basis”

Sub: Extension of the Tender for another **10 days** from the date of this notification on the official Website of AIIMS. Kalyani and CPPP.

Consequent to approval of Competent Authority the above mentioned Tender of **“Selection of Agency for Providing Manpower on Outsourcing basis”**, AIIMS, Kalyani is hereby extended for another **10 days** from the date of this notification on the official Website of AIIMS, Kalyani and CPPP.

SD/-
Dr. Ajay chhabra
(Chairperson of Procurement)